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# JANISE HENDERSON

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Goal-driven and successful at applying technical skills to create art to inform and engage customers. Clear communicator and collaborative team player with eye for detail and skilled in desktop publishing tools and graphic design software. Maintains technical knowledge by attending design workshops, reviewing professional publications and participating in professional societies.

## EDUCATION

### **BACHELOR OF FINE ART** (2006-2010)

Rosemont College GPA 3.7+

Rosemont, PA

### **Certificate of Digital Publishing and Print Design**

Sussex Technical High School GPA 3.6+

Georgetown, DE

## WORK HISTORY

### **ISP.NET** (Nov 2023 - present)

Customer Service Representative

Las Vegas, NV

### **Sutherland Global Services** ( 2017-2018)

Customer Service Retention Specialist

Las Vegas, NV

### **FAMILY DOLLAR** (2021 - 2023)

Assistant Manager

Las Vegas, NV

### **QVEGAS MAGAZINE**( 2011- 2015)

Chief Editor & Creative Director

Las Vegas, NV

### **Sitel** ( 2020)

Seasonal CSR

Las Vegas, NV

### **Holiday Systems International** ( 2010- 2011)

Software QA Tester/Graphic Designer

Las Vegas, NV

## EXPERTISE

- **Web Design**
- **Design Thinking**
- **Wireframe Creation**
- **Front End Coding**
- **Problem-Solving**
- **Computer Literacy**
- **Project Management Tools**
- **Strong Communication**
- **Creative & Professional**
- **Technical Support & Customer Service**